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Brenda L. Morrow 2090 Perlite Place Lake Havasu City, Az 86404

AZ CORP COHYC Arizona Commission/Utilities Division ArizonaCorporation Commission Customer Service Section, 1200 West Washington, Phoenix Az 85007

> Re: Docket Nos. W-01303A-09-0343 and SW-01303A-09-0343 Rate consolidation/Rate increase by Arizona American Water OBJECTIONS TO Increase Rates

Dear Commissioners:

This letter is being sent to object to any rate increase by: ARIZONA AMERICAN WATER, 2355 West Pinnacle Peak Rd. Ste, 300 Phoenix, Arizona 85027.

This Company services a very rural section of the Desert community of Desert Hills, where mostly retired and many veterans on fixed and limited incomes reside.

I for one have had great difficulty in figuring my water bill, as I had been paying \$43.00 a month for just 4 Gallons of Water used.

Thinking, after being told by the Water Company, that I must have a leak, I had plumbers and even the Water Company Meter Reader come to my home, to all come up with the same conclusion, that the arrow never moved on my meter, proving No Water Leak existed.

To this day I have NEVER received a correction to my water bill. No one was living in this home for over a year, yet the Water usage is minimal to none at best, the amount charged is out rageously high.

I have heard horror stories in my community, of little old ladies, having to sell their wedding rings and such, just to pay their water bills, as stated to Senator Mc Cain at a Town Hall Meeting last year.

To consider a Rate increase or a rate consolidation seems ludicrous to compare for example, Sun City in the Phoenix area, which had a more affluent population, some of which have many water features, pools, hot tubs, water fountains in a Metro Arizona Corporation Commission area as compared to a very rural desert community.

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The only way I would agree to any consolidation of this water company, is if they REDUCED the rates, as I could see by doing so that it would improve the companys'bottom line.

I do not believe that any reduction of rates are in store forany of us even if this consolidation did improve the bottom line.

So far it would be cheaper for me to buy 5 gallons of water @ 15¢ a gallon to flush my toilets, than to be ripped off by this Arizona Water Company.

Is this what we are doomed to do?

Sincerely

Brenda L. Morrow

(Trying to live on a fixed income in this economy.)